

#### $\rightarrow$ e-book

# Adaptively solving global investigation challenges

#### Move beyond just 'peace of mind'. Implement procedures that go beyond adequacy.

Since we began as a whistleblowing SaaS provider 20 years ago, the landscape of corporate investigations has seen a massive transformation.

In the early 2000s, managing whistleblowing was a complex and often opaque process. Investigations, if conducted, were typically confined to closed discussions between external legal counsel and company lawyers, with resolutions kept under wraps. Retaliation against whistleblowers was common, and misconduct reports were frequently disregarded.

Today, we've witnessed a significant shift. The rise of in-house compliance roles and dedicated investigation teams, underpinned by a suite of new regulations and transparent enforcement policies, has enhanced the status of whistleblowing. It's now seen as a vital channel for gathering essential business insights directly from a key resource—the employees.

However, this evolution brings its own set of challenges. With whistleblowing now subject to increased public and regulatory scrutiny, the need for a reliable and flexible case handling approach is imperative. Organisations require sophisticated tools that are responsive to the evolving regulatory landscape, can manage the nuances of global investigations, and ensure compliance with regulatory standards.

Our platform equips companies with the necessary advanced tools. It is built to adapt over time, to address the demands of international case management effectively, and to provide assurance that your procedures meet the stringent oversight of regulatory authorities.





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### In global companies, investigators face numerous challenges

Handling whistleblowing cases in a global company comes with its complexities. As an investigations manager, you're likely coordinating a diverse team of experts across different regions and specialities. These teams work across various departments and must often navigate the confidentiality of their cases.

Adjusting to frequent changes in whistleblowing governance and policies can also be challenging. It's particularly taxing when these updates come just after you've painstakingly tailored your system to comply with the latest legal requirements, such as the EU Whistleblower Directive.

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Moreover, you may encounter situations where your whistleblowing system's limitations make it difficult to manage your governance structure efficiently or to provide the appropriate access to the necessary resources, whether they are local or external.

Ideally, you'd manage all these challenges through a single, comprehensive platform. Yet, you might find your current system falls short, capable of addressing only some issues. What you require is a flexible solution that not only meets the basic standards but also provides practical support in the dynamic corporate world you operate within.

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## Go beyond adequate procedures with SpeakUp

As one of the global leaders in whistleblowing solutions, our client feedback goes over 20 years. Therefore, SpeakUp is created as a future-proof, all-in-one solution to the many challenges global investigations managers face in an ever-changing environment.

SpeakUp brings more than just the bare-minimum features for compliance – here are the key features that it offers:

- → Automated protocols and workflows, ensuring standardisation of procedures both globally and locally.
- → Resource-based access models that facilitate flexible, standardised access in line with your unique organisational needs without limiting the ad-hoc deviations that come up during corporate investigations.
- → System guidance based on standardised flexibility through pre-configured templates. This allows for adaptability on as-needed basis without deviating from pre-defined standards.
- $\rightarrow$  Highly configurable channels, custom design options, and limitless data fields.
- → In-system communication for inter-team synergy across the various stakeholders in your case management process.

"SpeakUp enables a centralised and transparent process, and given its offerings, it is very cost-effective."



Michael Faske Head of EMEA Financial Services Forensic & Integrity Practice, EY











## Build a SpeakUp culture that listens for a change!

The real-life challenges you face as a global investigations manager warrant a platform that will not only help you face them, but also match your ambitions to go beyond adequate measures.

SpeakUp® provides investigation managers a fully flexible, adaptable, stand-alone environment that works *with* you. Make your caseload manageable with better configuration, communication, and rely on data that helps you to **visualise better conversations**.

Want to know more? Contact us for a demo, or read more about the power of data, and how SpeakUp can help you harness it.



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